# **SENA ORUCU**

Senior Product Designer | AI & Fintech | Service Design | UX Strategy

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# PROFILE

Senior Product Designer with 6+ years of experience delivering user-centric solutions across Al and fintech platforms. Specialized in service design, design systems, and complex problem-solving. Proven track record in building data-driven experiences, risk management dashboards, and scalable UI systems. Passionate about shaping ethical and impactful digital products. Open to remote or hybrid opportunities in Al or fintech domains.

## **EXPERIENCE**

**Acai Travel** — Senior Product Designer

Jan 2025 – Present | Barcelona

Leading the design of travel agent experiences for ACAI, focusing on scalable, intuitive journeys that reduce onboarding friction and accelerate user adoption.

- Reduce onboarding drop-off through user flow optimization
- Conduct UX research to align design with user goals and business KPIs
- Create high-fidelity prototypes and contributed to a unified design system
- Collaborate with cross-functional teams in agile sprints to deliver MVPs
- Built and maintained a scalable Design System, including reusable components and guidelines

AegeanLabs — Product Designer

Nov 2023 - Jan 2025

SENA ORUCU 1

Worked on Al-powered fintech platforms including compliance tools and risk analytics dashboards.

- Built Design System, including reusable components and guidelines
- Developed design systems for Al-driven interfaces across web platforms
- Simplified complex data visualizations into intuitive UX for financial analysts
- Supported feature development for enhanced decision-making workflows

#### **OLX Group**— Product Designer

Letgo (Nov 2021 – Feb 2024) & OLX Classifieds (Jan 2022 – Jul 2023)

Contributed to multiple international marketplace teams, improving C2C and B2C experiences.

- Improved engagement in India, Indonesia, and Turkey with UX iterations
- Designed features for Trust & Safety, boosting verified seller transactions
- Partnered with product and engineering to define and deliver product specs
- Supported the migration of the global Design System across multiple countries and platforms, ensuring consistency and scalability
- Added new components and patterns when needed to address emerging use cases

### **Chooch AI** — UI/UX Designer

Feb 2020 - Nov 2021 | San Francisco

Designed for AI and computer vision tools across desktop and mobile platforms.

- Created dashboards and interfaces for machine learning outputs
- Delivered end-to-end flows across product, web, and marketing surfaces

## **XYZ Technology** — UI/UX Designer

Feb 2019 - Apr 2020

Led design for blockchain-based fintech and crowdfunding tools.

- Conducted A/B testing, user research, and visual design
- Built user flows for investor dashboards and legal compliance modules

SENA ORUCU 2

Onedio — Junior UI/UX Designer

Mar 2018 - Mar 2019

Supported marketing campaigns, app UI, and internal tools.

Involved in front-end (HTML/CSS) and user testing



### **BAU, Centre Universitari d'Arts i Disseny**

Master's in Service Design (2023 – 2024)

### **Bilkent University**

MFA in Communication and Design (2017)

BA in Communication and Design (2013 – 2017)

#### American Collegiate Institute (ACI), Izmir

High School (2009 – 2013)



**Design:** Service Design, UX/UI Design, Design Systems, Data Visualization, Figma, Wireframing, Prototyping, A/B Testing, Adobe Suite

**Soft Skills:** Strategic Thinking, Stakeholder Communication, Empathy, Collaboration

## LANGUAGES

English (Full Professional), Turkish (Native), French (Elementary)

## **CERTIFICATIONS**

- IBM Enterprise Design Thinking Practitioner
- IBM Design Thinking Co-Creator & Team Essentials for AI
- Istanbul Service Jam
- Portfolio: <u>senaorucu.com</u> Featuring case studies in AI, fintech, and platform design

SENA ORUCU 3